Rule 34: Help your Team Accept Change

Vision:

Define your vision for the change. What will the new way look like? How will you communicate the vision? How will you market the vision?

Skill:

What new skills or behaviors will be needed to fully implement the vision?

Incentives:

How will the team benefit from the new vision/approach/change? How will the customers benefit?

Resources:

What new tools or training will be needed to fully equip the team for success?

Action Plan:

Draft an implementation plan with the team.

